

# SOUTHWEST MATTERS

## SWIC NEWS—ADULT EDITION

### In This Issue:

- More Computer Classes Coming Soon!
- 'Grandparent' Scam Warning
- Digital TV Reminder

### QUESTIONS FOR SWIC?

#### Main Number

303-934-2181

#### Fax Number

303-934-0035

Digital TV Begins in  
February

The transition to Digital television is only **3 weeks away!** *If you have an antenna without a converter box, you need to change how you receive TV.*

Call Janice at  
**303-934-4780** for  
assistance or more  
information.

### ARE YOU REALLY MY GRANDCHILD?

The past few months we have seen a dramatic increase in what has been referred to as the "Emergency Scam" or the "Grandparent Scam."

Seniors – for the most part – are contacted, usually late at night, via telephone. Typically the caller starts the conversation by saying in a panicked tone of voice, "It's Me." The caller waits for the person who answered the phone to identify someone he or she knows, who is often a grandchild. The caller pretends to be the person who the "grandparent" identifies and proceeds to claim that they need money for an emergency situation. Reasons range from bail money, emergency medical care, car trouble or accident. The caller desperately claims that he or she needs the money wired immediately, and begs their "grandparent" not to contact other relatives because he or she doesn't want to "get in trouble."

Once convinced, the victim is told to send the money via electronic transfer. Once money is transferred through a wire service the chances of getting it back are slim to none.

### Ways to Protect Yourself

- Resist the pressure to "act now." Don't Panic.
- Anyone calling and asking for money in an "emergency" situation should be asked some questions to verify their identity – questions such as the name of their grade school, a pet's name, or the name of another relative.
- Be aware that this scam is happening and warn others as well.

### Computer Classes

Because so many people expressed interest in computer classes, SWIC will be adding more classes in February.

Plans for another Beginning Computers class and an Introduction to Internet and E-mail are being finalized.

Watch next week's newsletter for dates, times and registration information. All classes require a completed registration form.

With only six spaces per class they will fill up quickly.

First come. First-served.

